

WE AT THE GOLD COAST DOMESTIC VIOLENCE PREVENTION CENTRE INC WANT TO KNOW WHAT YOU THINK!

NAME (OPTIONAL):

DATE:

Thank you for taking the time to complete this feedback sheet. Your views and what you think are important to us to continue to improve the services offered to women and their children.

I HAVE ACCESSED THE FOLLOWING SERVICES OFFERED BY THE DOMESTIC VIOLENCE PREVENTION CENTRE INC (DVPC):

Telephone Support

Counselling and support for myself

I was in crisis

Court Assistance

Counselling for my children

I was in a Womens' Group

On a scale of 1 - 5 (1 = My needs weren't met; 3 = My needs were met; 5 = My needs and expectations were exceeded) Please rate the following by circling the applicable number.

The DVPC provides a safe environment with pleasant facilities.

1 2 3 4 5

Comments.....

The information and / or referrals provided to me were what I required

1 2 3 4 5

Comments.....

I felt confident in and supported by the service provided to me

1 2 3 4 5

Comments.....

The DVPC has helped me become aware of domestic violence and its impact on myself and my family

1 2 3 4 5

Comments.....

The DVPC has helped me to become aware of my need for safety planning

1 2 3 4 5

Comments.....

My needs were responded to in a timely manner

1 2 3 4 5

Comments.....

My children's needs were responded to in a timely manner

1 2 3 4 5

Comments.....

Please tell us if there is anything that could be done differently to improve the Centre

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Please tell us if there is anything that could be done to improve the services provided to you by staff at the DVPC

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The DVPC was useful and helpful to me when I required it

YES

NO - If no please comment

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I would like to speak to the Director of the Gold Coast Domestic Violence Prevention Centre Inc - Donna Justo about the service I have received from the Centre.

My name is.....

I can be contacted on.....

We thank you for the time that you taken to complete this feedback form, your comments will be considered and factored into our future planning. Where you have requested to speak with the Director this will occur at a time convenient to you.